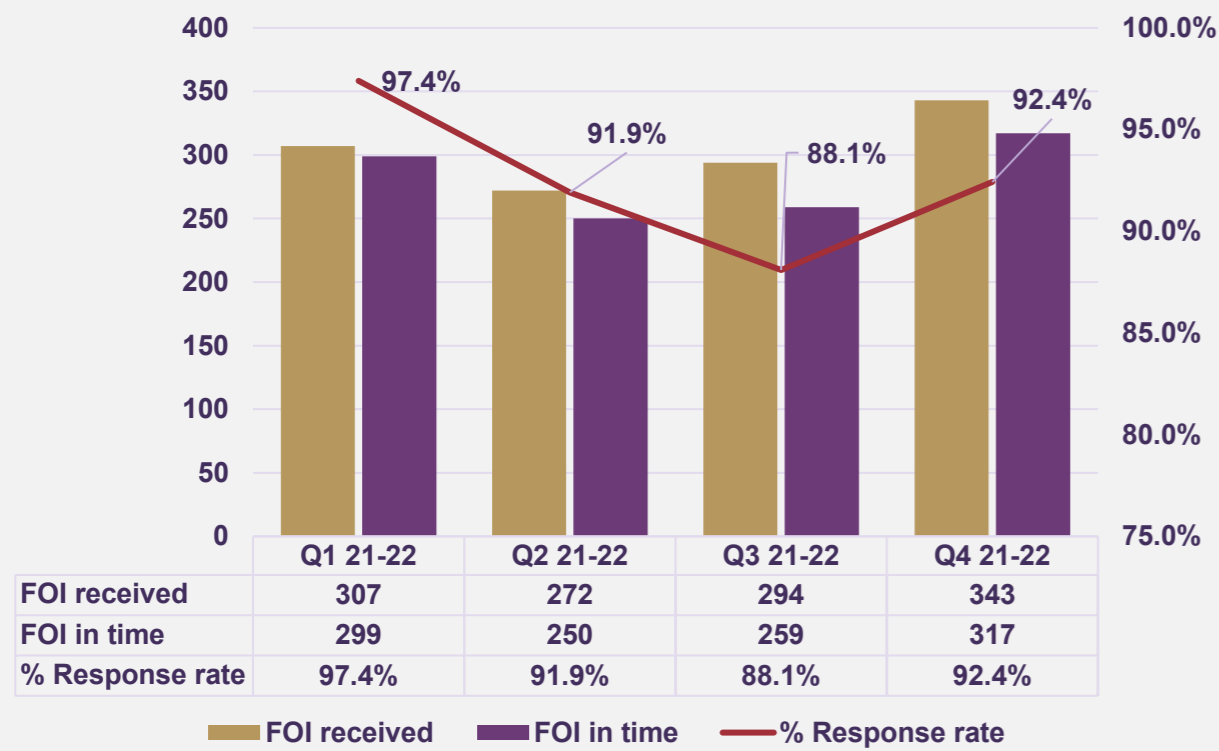


Information Governance

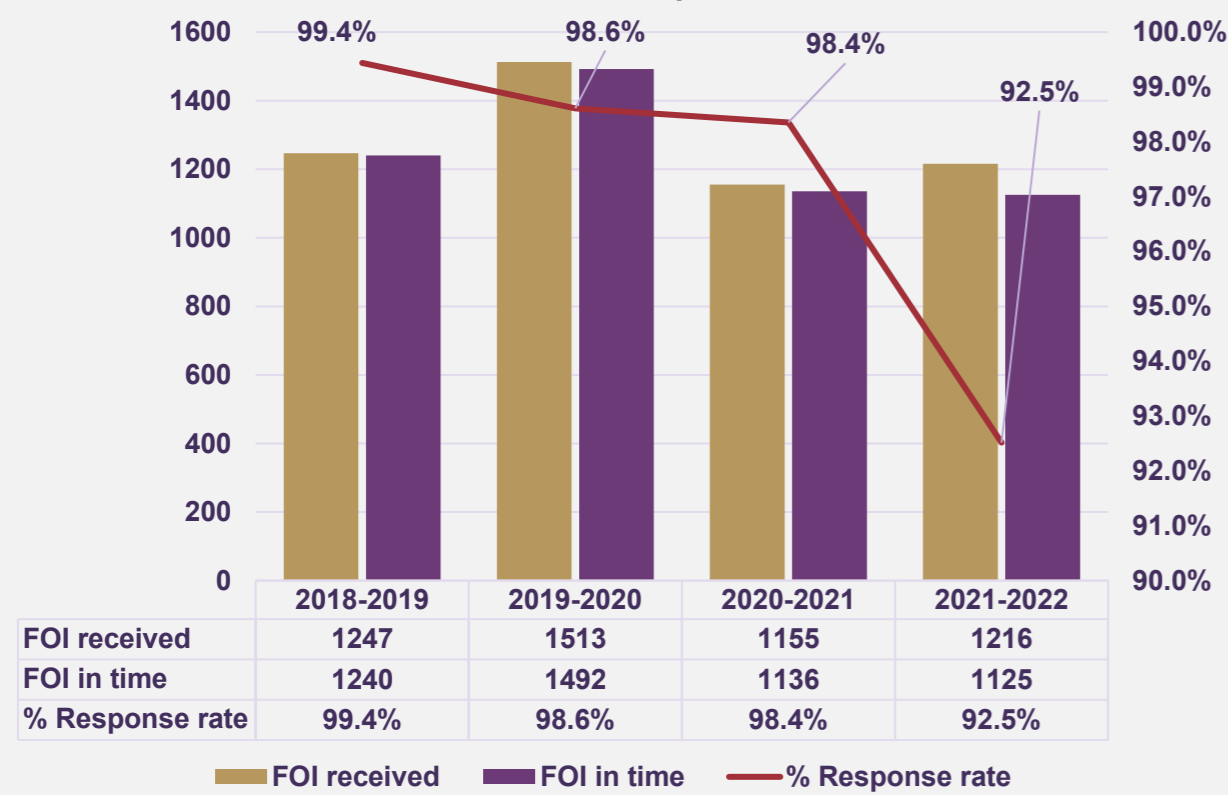
Annual 2021-2022

Freedom of Information

FOI Quarterly Performance Q1 21-22 to Q4 21-22



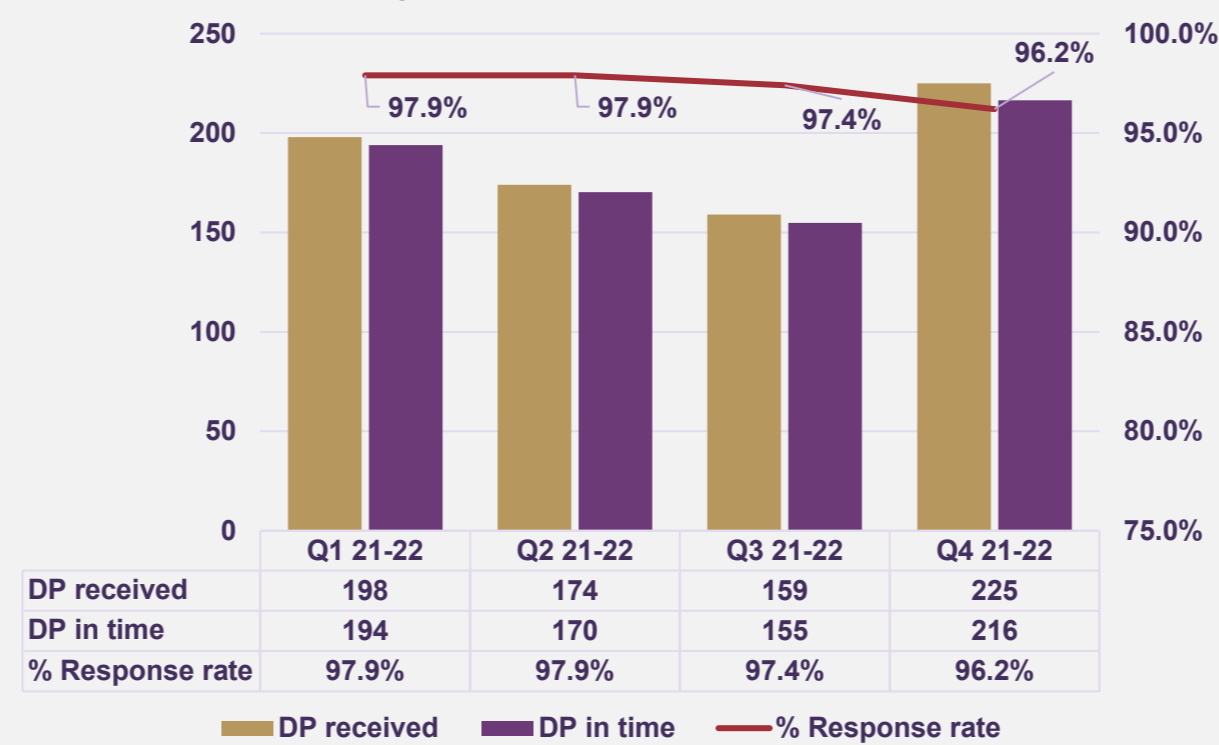
FOI Performance - Annual Comparison - 2018-19 to date



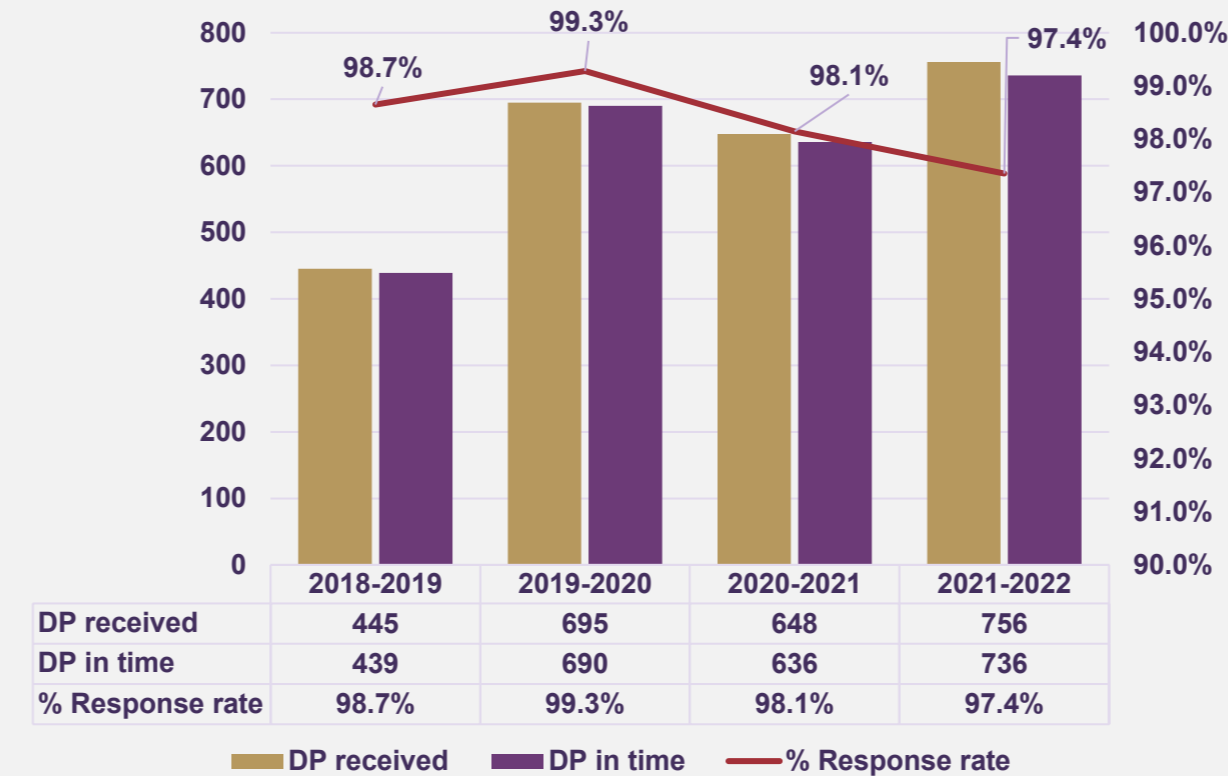
Annual Statement- Volumes of FOI and EIR have increased from 2020-2021, but are not back to the pre-pandemic levels the Council was dealing with. The Council continues to exceed the 90% target response rate set by the regulatory authority the ICO.

Data Protection

DP Quarterly Performance - Q1 21-22 to Q4 21-22



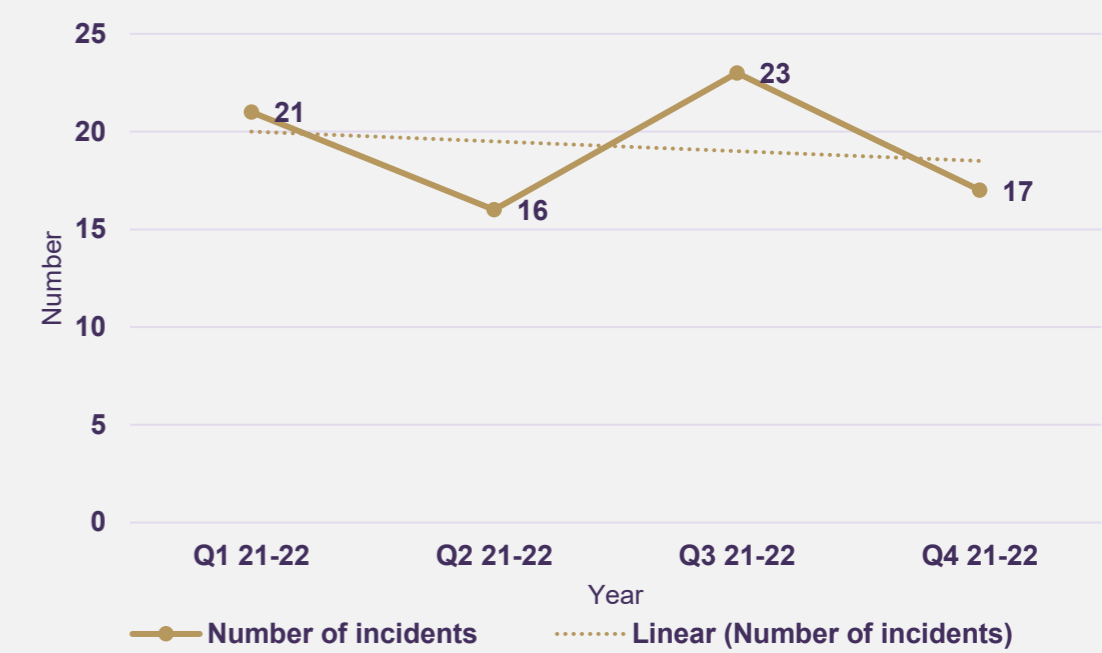
DP Performance - Annual Comparison - 2018-19 to present



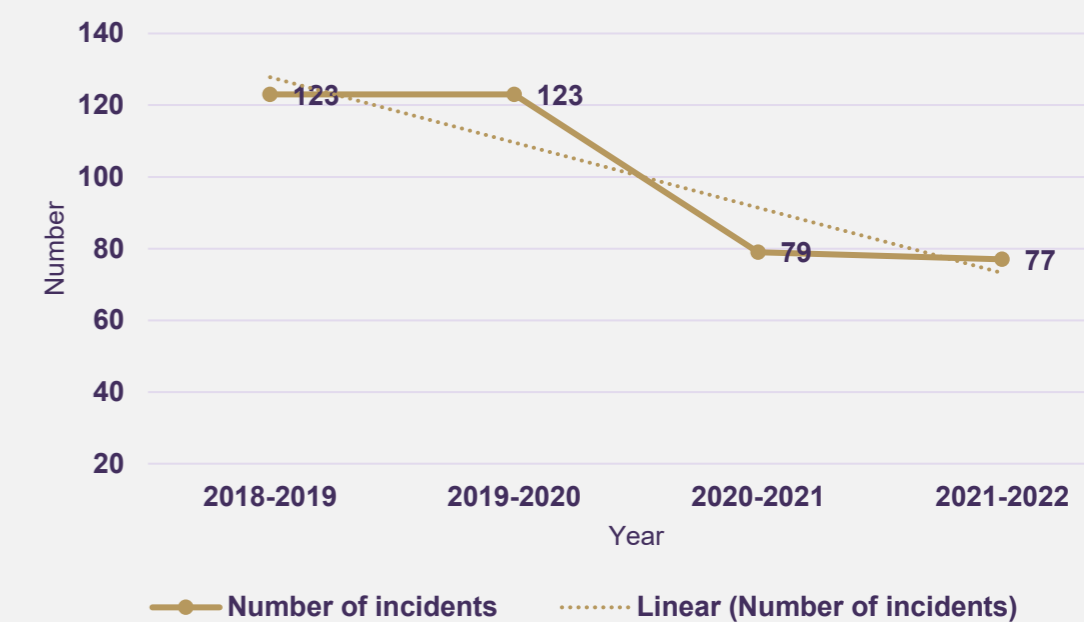
Annual Statement - The number of SARS received remained relatively similar to previous years. The number of disclosure requests received from other professional bodies (Police, other LAs) has increased by approx 100 more requests this year than last.

Information Incidents

Number of incidents - Quarterly performance Q1 20-21 to Q4 20-21



Number of incidents to Annual Comparison 2017-18 to present



The volumes of incidents reported this year are comparable with the previous year, but are still reduced from those seen pre-pandemic levels. The largest category of breaches occurring continues to be emails sent to the wrong recipient. The Council is looking at Data Rights Management software with Digital & IT to address this. Two cases were of high enough risk to be reported to the ICO.